

TERMS OF USE

INTRODUCTORY INFORMATION:

UPDATED AS OF September 8, 2026

Greenmint LLC, its officers, directors, employees, contractors and affiliates (collectively, the "Company", "us", "our" or "we"), is the provider of the **Fire Throne Casino Platforms**, which include **www.firethronecasino.com**, and any associated websites, mobile apps, or web pages available through external sites, third-party platforms or third party providers, such as through a Facebook page, Instagram, Snapchat, or X, in combination with any operations, content, products and services we provide or made available through any of the foregoing (collectively, the "Web Sites/Applications"). Please note, if accessing any one or more of the Web Sites/Applications through external sites, third party platforms or third party providers, you are also bound by the terms and conditions and privacy policy of such external sites or third party platforms or third party providers.

PLEASE READ THESE TERMS OF USE CAREFULLY BEFORE ACCESSING, USING OR BROWSING THE WEB SITES/APPLICATIONS.

THESE GENERAL TERMS OF USE FORM A BINDING AGREEMENT BETWEEN YOU AND THE COMPANY, AND GOVERN YOUR USE OF OUR WEB SITES/APPLICATIONS, INCLUDING ANY GAMES AND ANY OTHER OFFERINGS. FOR THE AVOIDANCE OF DOUBT, WHILE SOME GAMES MAY BEAR RESEMBLANCE TO GAMES OF CHANCE SUCH AS SLOT-MACHINES OR OTHER GAMES FOUND IN REAL MONEY CASINOS, THE GAMES IN NO WAY OFFER REAL MONEY GAMBLING OPPORTUNITIES. NO REAL MONEY OR ITEMS OF VALUE ARE REQUIRED OR PUT AT RISK TO PLAY ANY GAMES ON THE WEB SITES/APPLICATIONS. THE SERVICES PROVIDED BY THE WEB SITES/APPLICATIONS ARE INTENDED FOR ENTERTAINMENT PURPOSES ONLY.

OUR BUSINESS IS SALES OF ITEMS THE WEB SITES/APPLICATIONS OFFER SALES SERVICES THEREFOR AND RELATED FEATURES. THE WEBSITES/APPLICATIONS MAY ALSO OFFER PROMOTIONAL FEATURES THAT ARE USED TO PROMOTE THE SALES SERVICES, SUCH AS SWEEPSTAKES GAMES. NO PURCHASE IS NECESSARY TO ENTER AND PLAY ANY SWEEPSTAKES GAME OFFERED BY THE WEB SITES/APPLICATIONS.

FURTHERMORE, THESE TERMS OF USE EXPRESSLY INCORPORATE AND ARE INSEPARABLY LINKED TO OUR POLICIES, INCLUDING OUR PRIVACY POLICY, OFFICIAL SWEEPSTAKES RULES, AND LEGAL NOTICES.

THE WEB SITES/APPLICATIONS ARE ONLY AVAILABLE TO PARTICIPANTS IN THE **UNITED STATES** EXCLUDING THOSE IN THE **CALIFORNIA, CONNECTICUT, DELAWARE, IDAHO, INDIANA, LOUISIANA, MAINE, MICHIGAN, MONTANA, NEVADA, NEW JERSEY, NEW**

YORK, TENNESSEE, UTAH, WASHINGTON, AND WEST VIRGINIA (THE “RESTRICTED REGIONS”). SWEEPS PLAY IS ONLY AVAILABLE TO PARTICIPANTS IN THE UNITED STATES (EXCLUDING THE RESTRICTED REGIONS). CHECK OUR OFFICIAL SWEEPSTAKES RULES TO DETERMINE YOUR ELIGIBILITY.

PLEASE NOTE THAT WE SOMETIMES OFFER A “REFER-A-FRIEND” PROGRAM, WHEREBY USERS MAY REFER FRIENDS TO JOIN OUR WEB SITES/APPLICATIONS AND RECEIVE OUR REFERRAL BONUS REWARDS FOR EACH REFEREE THEY CAUSE TO SIGN UP FOR A USER ACCOUNT (VARIABLE REFERRAL BONUS REWARDS PER PROMOTION PERIOD). ADDITIONAL INFORMATION ABOUT OUR “REFER-A-FRIEND” PROGRAM IS PROVIDED HEREIN IF AND WHEN THE PROGRAM IS OFFERED.

IMPORTANT INFORMATION ABOUT BINDING AND FINAL ARBITRATION

THESE TERMS OF USE CONTAIN A MANDATORY ARBITRATION PROVISION IN THE SECTION ENTITLED “DISPUTE RESOLUTION BY BINDING ARBITRATION AGREEMENT.” THIS SECTION SETS FORTH THE TERMS WHICH STATE THAT YOU AND THE COMPANY AGREE TO RESOLVE DISPUTES SOLELY THROUGH FINAL AND BINDING ARBITRATION ON AN INDIVIDUAL AND NOT CLASS-WIDE OR CONSOLIDATED BASIS. THIS MEANS, AMONG OTHER THINGS, THAT YOU WAIVE THE RIGHT TO RESOLVE DISPUTES IN COURT OR BEFORE A JURY. THESE TERMS OF USE ALSO CONTAIN A LIMITATION ON THE TIME PERIOD YOU HAVE A RIGHT TO BRING A CLAIM AGAINST THE COMPANY AFTER THE RELEVANT EVENTS HAVE OCCURRED. PLEASE READ THESE TERMS OF USE AND OUR POLICIES TO LEARN MORE.

YOU ALSO HAVE THE RIGHT TO OPT OUT OF ARBITRATION. SEE THE SECTION ENTITLED “DISPUTE RESOLUTION BY BINDING ARBITRATION AGREEMENT” BELOW FOR INSTRUCTIONS ON HOW TO OPT OUT.

The following governs your access and use of our Web Sites/Applications, including both our sales services and Sweeps Play, all information, games, accounts, multimedia, comments, and other information and/or any other content (collectively, “Content”) available on or through our Web Sites/Applications, as engaged by you or other users.

BY ELECTRONICALLY ACCESSING THE WEB SITES/APPLICATIONS, CREATING A USER ACCOUNT ON WEB SITES/APPLICATIONS AND/OR ENGAGING IN ANY OF THE INFORMATIONAL, INTERACTIVE MULTIMEDIA SERVICES OR ENTERTAINMENT PROVIDED BY OR THROUGH THE WEB SITES/APPLICATIONS AND/OR THE WEB SITES/APPLICATIONS, YOU AGREE THAT: YOU HAVE READ AND UNDERSTAND ALL OF THE TERMS OF USE AND LEGAL NOTICES CONTAINED HEREIN; AND YOU AGREE TO BE BOUND BY ALL OF OUR POLICIES, INCLUDING THESE TERMS OF USE, AND OUR OFFICIAL SWEEPSTAKES RULES, PRIVACY POLICY AND LEGAL NOTICES; AND

YOU ARE AT LEAST LEGAL AGE IN YOUR JURISDICTION (IN MOST REGIONS ATLEAST 18 YEARS OLD) AT TIME OF ACCESS OR REGISTRATION.

YOU WAIVE AND RELINQUISH TO THE FULLEST EXTENT PERMITTED BY LAW ANY AND ALL PROVISIONS, RIGHTS AND BENEFITS CONFERRED BY ANY LAW OF THE UNITED STATES OR ANY STATE OR TERRITORY OF THE UNITED STATES, OR PRINCIPLE OF COMMON LAW, WHICH GOVERNS OR LIMITS A PERSON'S RELEASE OF UNKNOWN CLAIMS, INCLUDING CALIFORNIA CIVIL CODE § 1542 AND ANY LAW OF ANY STATE OR TERRITORY OF THE UNITED STATES, OR PRINCIPLE OF COMMON LAW, WHICH IS SIMILAR, COMPARABLE OR EQUIVALENT TO CALIFORNIA CIVIL CODE § 1542, WHICH STATES "A GENERAL RELEASE DOES NOT EXTEND TO CLAIMS WHICH THE CREDITOR DOES NOT KNOW OR SUSPECT TO EXIST IN HIS FAVOR AT THE TIME OF EXECUTING THE RELEASE, WHICH IF KNOWN BY HIM MUST HAVE MATERIALLY AFFECTED HIS SETTLEMENT WITH THE DEBTOR."

IF YOU ARE NOT WILLING TO BE OR CANNOT BE BOUND BY ALL OF THE TERMS AND CONDITIONS CONTAINED HEREIN, INCLUDING WITHOUT LIMITATION THE PRECEDING ACKNOWLEDGEMENT AND WAIVER, THEN DO NOT ACCESS, BROWSE OR USE OUR WEB SITES/APPLICATIONS OR ANY OF THE CONTENT. MOREOVER, THE COMPANY DOES NOT AND WILL NOT GRANT YOU ANY RIGHT OR LICENSE TO ACCESS, BROWSE OR USE WEB SITES/APPLICATIONS INCLUDING THE CONTENT WITHOUT YOUR AGREEMENT AND WILLINGNESS AND ABILITY TO BE BOUND BY ALL OF THE TERMS AND CONDITIONS CONTAINED HEREIN, INCLUDING WITHOUT LIMITATION, THE PRECEDING AGREEMENT AND ACKNOWLEDGEMENT.

We reserve the right, in our sole discretion, to revise or modify these Terms of Use at any time. Users are responsible for reviewing our Terms of Use periodically. Your continued accessing the Web Sites/Applications or any informational or interactive media services by or through the Company after a change or modification of the Terms of Use will constitute your acceptance of the revised Terms of Use. The date of the most recent Terms of Use will be posted at the top of this document.

PLEASE NOTE THAT THE SERVICE IS INTENDED FOR AMUSEMENT AND ENTERTAINMENT ONLY. THE SERVICE IS NOT A LOTTERY OR GAMBLING ACTIVITY AND YOU ACKNOWLEDGE THAT THE COMPANY DOES NOT PROVIDE YOU WITH ANY PRIZES OF MONETARY VALUE UNLESS IT IS RELATED TO THE SWEEPS PLAY.

1. GENERAL PERMISSIONS AND RESTRICTIONS:

- a. The Company hereby grants you permission to access and use the Web Sites/Applications as set forth herein, provided that:
 - i. You agree not to alter or modify any part of Web Sites/Applications, except as provided for herein.
 - ii. You agree not to access Content through any technology or means other than the authorized webpages and/or applications designated

by the Company, or other explicitly authorized means the Company may designate in writing.

- iii. You agree not to use the Web Sites/Applications for any commercial use without the prior written authorization of the Company. Prohibited commercial uses include any of the following actions taken without the Company's express approval:
 - 1. sale of access to the Web Sites/Applications or its related services on another website;
 - 2. use of the Web Sites/Applications or its related services for the primary purpose of gaining advertising or subscription revenue;
 - 3. the sale of advertising, on the Web Sites/Applications or any Third-Party Website, targeted to the Web Sites/Applications or any of the Content; and
 - 4. any use of Web Sites/Applications or its related services that the Company finds, in its sole discretion, to use Content with the effect of competing with or displacing the market for the Web Sites/Applications.
- iv. Prohibited commercial uses do not include any use that the Company expressly authorizes in writing.
- v. Where expressly allowed by the Company, if you use any Content on another website, you must include a prominent text link back to the Web Sites/Applications on the pages where the Content is utilized. In such an instance you may not modify, build upon, or block any portion of the utilized Content.
- vi. You agree not to use or launch any automated system, including without limitation, "robots," "spiders," or "offline readers," that accesses the Web Sites/Applications in any manner. Notwithstanding the foregoing, the Company grants the operators of public search engines permission to use spiders to copy materials from the site for the sole purpose of and solely to the extent necessary for creating publicly available searchable indices of the materials, but not caches or archives of such materials. The Company reserves the right to revoke these exceptions either generally or in specific cases.
- vii. You agree not to collect or harvest any personally identifiable information, including user account names, from the Web Sites/Applications, nor to use the communication systems provided by the Company (e.g. comments, messaging, etc.) for any commercial solicitation purposes.
- viii. You will otherwise comply with the Terms and Conditions contained herein, and all applicable local, national, and international laws and regulations.
- ix. The Company reserves the right to discontinue any aspect of the Web Sites/Applications at any time.

2. LICENSE:

- a. You agree by accessing, browsing or otherwise using the Web Sites/Applications and the Content are and remain the sole property of the Company or third-party providers, as applicable. Except as expressly permitted by the Company in writing, you agree that your license to access, browse and/or use this content is limited solely to a personal, revocable, nonexclusive, non-transferable license to (i) access and view the the Web Sites/Applications and the Content, and (ii) upload and store any Content for your non-commercial use (with the exception of any fiscal or monetary reward provided by the Web Sites/Applications and not for resale or distribution to anyone else. You also agree that, with respect to any copy of the Content that you are permitted to upload, download, store and/or record/print, you will reproduce and include all copyright and other proprietary notices included in such Content.
- b. Unless otherwise provided in writing by the Company, no license provided herein authorizes you to copy, reproduce, modify, adapt, translate, distribute, transmit, download, upload, post, sell, rent, license, transfer, publicly perform, publicly display, mirror, frame, scrape, extract, wrap, create derivative works of, reverse engineer, use in a manner prohibited by applicable laws or regulations, decompile or disassemble any aspect of the Web Sites/Applications or any of the content, in whole or in part, in any form or by any means, whether manual or automatic.
- c. It is a user's responsibility to ensure that their participation and use of the Web Sites/Applications is lawful in their jurisdiction. Any user who is knowingly in breach of any sections of these Terms of Service, including sections 1, 2 or 3, or makes any attempt to circumvent this restriction, for example, by using a VPN, proxy or similar service that masks or manipulates the identification of your real location, or by otherwise providing false or misleading information regarding your location or place of residence, or by participating from an Excluded Territory or through a third party or on behalf of a third party located in an Excluded Territory, is in breach of these Terms of Use, which constitutes a potentially actionable contractual breach, among other things, and we further caution that you may be committing fraud and may be subject to criminal prosecution.

3. ADDITIONAL USER RESTRICTIONS:

- a. In addition to the general restrictions above, the following restrictions and conditions apply specifically to your use of Content on the Web Sites/Applications.
 - i. The Content on the Web Sites/Applications, including without limitation, the Games, text, software, scripts, graphics, photos, sounds, music, videos, interactive features and the like, and the trademarks, service marks and logos contained therein, are owned by or licensed to the Company or one of its business partners, subject to copyright and other intellectual property rights under the law. Content

on the Web Sites/Applications is provided to you AS IS for your information and personal use only and may not be downloaded, copied, reproduced, distributed, transmitted, broadcast, displayed, sold, licensed, or otherwise exploited for any other purposes whatsoever, unless provided for herein. The Company reserves all rights not expressly granted in and to the Company and the Content.

- ii. To the extent user comments are permitted, such comments are made available to you for your information and personal use solely as intended through the normal functionality of the Web Sites/Applications. User comments are made available “as is”, and may not be used, copied, reproduced, distributed, transmitted, broadcast, displayed, sold, licensed, downloaded, or otherwise exploited in any manner not intended by the normal functionality of the Web Sites/Applications or otherwise as prohibited herein.
- iii. You may access Content and other content only as permitted herein. The Company reserves all rights not expressly granted in and to the Content and the Web Sites/Applications.
- iv. You agree to not engage in the use, copying, or distribution of any of the Content other than expressly permitted herein, including any use, copying, or distribution of materials of third parties obtained through the Web Sites/Applications for any commercial purposes.
- v. You agree not to circumvent, disable or otherwise interfere with security-related features of the Web Sites/Applications or features that prevent or restrict use or copying of any Content or enforce limitations on use of the Web Sites/Applications or the Content therein.
- vi. You understand that when using the Web Sites/Applications, you may be exposed to content from a variety of sources, and that the Company is not responsible for the accuracy, usefulness, safety, or intellectual property rights of or relating to such Third-Party content.
- vii. You further understand and acknowledge that you may be exposed to third party content that is inaccurate, offensive, indecent, or objectionable, and you agree to waive, and hereby do waive, any legal or equitable rights or remedies you have or may have against the Company with respect thereto, and agree to indemnify and hold the Company, and/or licensors, harmless to the fullest extent allowed by law regarding all matters arising from your use of the site.

4. **APPLE DISCLAIMERS:** Users acknowledge and agree that this Agreement is solely between you and the Company only, and not with Apple, Inc. (“Apple”). Users further acknowledge and agree that, with respect to the iOS version of the Web Sites/Applications:

- a. Apple and its subsidiaries are Third-Party beneficiaries under this Agreement and that, upon your acceptance of this Agreement, Apple will have the right

(and will be deemed to have accepted the right) to enforce the terms and conditions of this Agreement against you as a third-party beneficiary thereof.

- b. Apple has no responsibility for the Web Sites/Applications or any included Content.
 - c. In the event of any failure of the Web Sites/Applications to conform to any applicable warranty, you may notify Apple, and Apple will refund the purchase price for the Web Sites/Applications to you (if any). To the maximum extent permitted by applicable law, Apple will have no other warranty obligation whatsoever with respect to the Web Sites/Applications, and any other claims, losses, liabilities, damages, costs or expenses attributable to any failure to conform to any warranty.
 - d. Apple is not responsible for addressing any of your claims or those of any third-party relating to the Web Sites/Applications or your possession and/or use of the Web Sites/Applications, including, without limitation: (i) maintenance and support; (ii) product liability claims; (iii) any claim that the Web Sites/Applications failed to conform to any applicable legal or regulatory requirement; and (iv) claims arising under consumer protection or similar legislation.
 - e. In the event of any Third-Party claim that the Web Sites/Applications or your possession and use of the Web Sites/Applications infringes that third-party's intellectual property rights, Apple will not have any responsibility for the investigation, defense, settlement, and discharge of such claim.
5. **GOOGLE DISCLAIMERS:** Users acknowledge and agree that this Agreement is solely between you and the Company only, and not with Google, Inc. ("Google") Users further acknowledge and agree that, with respect to the Android version of the Web Sites/Applications:
- a. Google and its subsidiaries are Third-Party beneficiaries under this Agreement and that, upon your acceptance of this Agreement, Google will have the right (and will be deemed to have accepted the right) to enforce the terms and conditions of this Agreement against you as a third-party beneficiary thereof.
 - b. Google has no responsibility for the Web Sites/Applications or any included Content.
 - c. In the event of any failure of the Web Sites/Applications to conform to any applicable warranty, you may notify Google, and Google will refund the purchase price for the Web Sites/Applications to you (if any). To the maximum extent permitted by applicable law, Google will have no other warranty obligation whatsoever with respect to the Web Sites/Applications, and any other claims, losses, liabilities, damages, costs or expenses attributable to any failure to conform to any warranty.
 - d. Google is not responsible for addressing any of your claims or those of any third-party relating to the Web Sites/Applications or your possession and/or use of the Web Sites/Applications, including, without limitation: (i) maintenance and support; (ii) product liability claims; (iii) any claim that the

Web Sites/Applications failed to conform to any applicable legal or regulatory requirement; and (iv) claims arising under consumer protection or similar legislation.

- e. In the event of any Third-Party claim that the Web Sites/Applications or your possession and use of the Web Sites/Applications infringes that third-party's intellectual property rights, Google will not have any responsibility for the investigation, defense, settlement, and discharge of such claim.
- f. Your use of the Web Sites/Applications must comply with Google's then-current Android Market Terms of Service.

6. THIRD-PARTY WEBSITES, LINKS AND GAMES:

- a. The Web Sites/Applications may contain links to Third Party Websites that are not owned or controlled by the Company. The Company has no control over, and assumes no responsibility for, the content, privacy policies, or practices of any Third-Party Websites. In addition, the Company will not and cannot censor or edit the content of any Third-Party Website. By using the Web Sites/Applications, you expressly relieve the Company from any and all liability arising from your use of any Third-Party Website.
- b. You additionally acknowledge that some of the Third-Party Websites accessible through the Web Sites/Applications may be fraudulent in nature in an effort to reveal personal information such as passwords, account information, and credit card information. These fraudulent sites may offer the chance to win or purchase virtual currency allegedly used by the Web Sites/Applications at lower prices. You agree that the Company will not be liable for any actions you take at the request of these Third-Party Websites. THE COMPANY IS THE ONLY ENTITY AUTHORIZED TO OFFER VIRTUAL CURRENCY FOR USE ON OR THROUGH THE WEB SITES/APPLICATIONS, INCLUDING ANY VIRTUAL CURRENCY USED TO PURCHASE ITEMS THROUGH THE SALES SERVICES AND SWEEPS COINS. NO OTHER THIRD-PARTY ENTITY IS AUTHORIZED TO DO SO. Any such offer shall be deemed fraudulent and no virtual currency obtained through such methods will be honored by the Company.
- c. All third party websites are bound by their own Terms and Conditions outlined by that third party.
- d. Games displaying a third party identification are solely and exclusively owned by that third party, including all intellectual property rights in or to the online software relating to such third party game.
- e. You will not have any recourse against listed suppliers of games or any member of their respective company groups in relation to any of their respective Games and any recourse you may have in connection with the software connected to any of their respective Games is limited to the Company.

7. USER ACCOUNT:

- a. In order to access some features of the Web Sites/Applications, you may have to create a User Account either directly or through one of the

Company's third party providers or external sites (e.g. Facebook, Inc.), which may also work with the Web Sites/Applications. You agree never to use another's User Account without permission. When creating your User Account, you must provide accurate and complete information. If you wish to update your address, email, phone number, or other contact information, you may contact customer support at the email below. The name you provide when registering your User Account must match that on your government-issued ID. If you provide any information that is untrue, inaccurate, not current, or incomplete, or the Company has reasonable grounds to suspect that such information is untrue, inaccurate, not current, or incomplete, the Company reserves the right to suspend or terminate your User Account immediately and refuse any and all current or future use of the Web Sites/Applications, and declare any Prizes or Virtual Currency won invalid.

- b. If your User Account is created via your Facebook account, you are allowing the Company to access your Facebook account information. If you access the Web Sites/Applications from Facebook, you shall comply with the terms of service of Facebook as well as these Terms.
- c. You are solely responsible for the activity that occurs on your User Account, and you must keep your password secure. You must notify the Company immediately of any breach of security or unauthorized use of your User Account. Although the Company is not liable for any of your losses caused by any unauthorized use of your User Account, you shall be liable for those losses due to such unauthorized use.
- d. Any information collected by the Company, including through the Web Sites/Applications or other means will be held subject to our Privacy Policy.
- e. **SINGLE ACCOUNT:** You are allowed to register one (1) User Account, including any Inactive Accounts you may have, on the Platform. Should you attempt to open more than one (1) User Account, all open User Accounts in your name will be immediately suspended or closed. This includes the use of representatives, relatives, associates, affiliates, related parties, connected persons, and/or third parties operating on your behalf. You must notify the Company if you believe you have more than one User Account, whether they are all active or not.
- f. Suspected Fraud and/or Abuse will result in your User Account being closed and your winnings will be removed, solely at the discretion of the Company. The Company reserves the right to cancel any bonuses, and may remove any winnings or Virtual Currency from your User Account if there is suspicion of fraud or abuse. Fraud or abuse includes, but is not limited to:
 - i. Delaying game rounds in any game, including free spins and bonus features, to a later time when you have no playing requirements;
 - ii. Leaving large sums of Virtual Currency on the table and returning to the game after bonus play has been completed;

- iii. Playing games with bonus Virtual Currency to build up in-game value, lose the bonus Virtual Currency, and then redeem on the built-up value if in Sweeps Play; and
- iv. Using strategies that take advantage of any software bug or failure.

8. USER IDS AND PASSWORDS:

- a. Access to certain areas of the Web Sites/Applications or the Content are limited by a user identifier ("User ID") and password, which is selected and/or supplied as part of the registering process for a User Account with the Web Sites/Applications. By registering, you represent, warrant and covenant that:
 - i. You are of lawful age in your jurisdiction to access the Web Sites/Applications and Content, but in no case under 18 years of age;
 - ii. You are using your actual identity;
 - iii. You have provided only true, accurate, current, and complete information about yourself during the registration process; and
 - iv. You will maintain and promptly update the information that you provide to keep it true, accurate, current and complete.
- b. User ID's on the Web Sites/Applications may not include: (i) References to breaking the law, including terrorism and child exploitation (ii) violence and/or threats (iii) hateful conduct (iv) harassment and sexual harassment (v) unauthorized sharing of private information (vi) impersonation (vii) glorification of natural or violent tragedies (viii) self-destructive behavior (ix) references to recreational drugs, hard drugs, and drug abuse, with exceptions for alcohol, tobacco, and marijuana (x) references to gaming addiction and gambling addiction (xi) references to sexual acts, genitalia, or sexual fluids. Indefinite suspensions will be issued, at our sole discretion, for User ID's that violate these Terms.
- c. By logging onto the Web Sites/Applications using any password, you represent, warrant, and covenant that you are authorized to use such password and to engage in the activities that you conduct thereunder. You agree that you will be solely responsible for the maintenance and security of your User ID and password. You also agree that you will be solely responsible for any activities conducted on or through the Web Sites/Applications that occur through your User Account or with your User ID. Your User ID and password are unique to you, and you agree not to disclose or share your User ID and password with any other person or third-party.
- d. In addition, you agree that you are entirely responsible for any and all activities which occur under your User Account or with your User ID whether or not you are the individual who undertakes such activities. This includes any unauthorized access and/or use of your User Account should you fail to sufficiently disconnect and/or log off the Web Sites/Applications and/or a public computer system. Accordingly, you absolve and release the Company from any claim of harm resulting from a third party undertaking the activities.

- e. The Company reserves the right to deny or revoke access to the Web Sites/Applications, or any part thereof, at any time in our sole discretion, with or without cause. If we close your User Account pursuant to clause Section 25 of these Terms of Use, the consequences set out in section 25 shall apply. If we close your User Account for other reasons, we will make reasonable efforts to enable you to redeem any Prizes in your User Account, but any license to continued use, enjoyment or benefit of or from the Virtual Currency, including Sweeps Coins, will be terminated.
- f. You may not transfer any Virtual Currency offered by the Company or obtained through the Web Sites/Applications, including the Sweeps Coins between User Accounts, or from your User Account to that of another User or any other third party. Further, you may not receive any such Virtual Currency from other Users into your User Account. You may not offer any Virtual Currency to any other party. Any attempt to circumvent these prohibitions may be grounds for termination of your User Account, without prejudice to any other rights or remedies available to the Company.
- g. The Company reserves the right to close, deactivate, or terminate your User Account if it deems, at its sole discretion, the User Account to be Dormant. A User Account will be deemed Dormant if there has been no login activity to the User Account for a period of sixty (60) consecutive days. Users will be sent warnings by the customer service team as a User nears the end of the sixty (60) day period of no login activity. If an account becomes Dormant, the Company will remit the balance of the redeemed value of Prizes in your User Account to you as may be required under applicable law.
- h. In the event you wish to close your User Account, you may do so at any time by contacting customer support at the email below and submitting a request to do so. By closing your User Account, you agree to forfeit all continued access to and right to use, enjoy or benefit from any Virtual Currency or potential unredeemed prizes associated with your User Account. A closed User Account may be reopened by contacting support at the email below and requesting re-activation of your User Account. The Company will evaluate all such requests and re-open accounts at its sole discretion.

9. SITE MONITORING:

- a. The Company may monitor or review any areas on the Web Sites/Applications where users upload Content, transmit or post Content or communicate with each other, or the like. However, the Company does not undertake to monitor or review every posting or communication, and disclaims any liability related to the content of any such postings and communications, whether or not arising under the laws of copyright, trademarks, libel, privacy, obscenity, offensive speech or otherwise. Any instances of posts or communications which violate these Terms are subject to indefinite suspension at our sole discretion.
- b. While we may monitor the content of the communications from time to time, the Company does not endorse, support, sanction, encourage, verify, or

necessarily agree with the comments, opinions, or statements posted. Any information or material placed online are solely the views and responsibility of those posting such statements, and do not necessarily represent the views of the Company.

- c. The Company, in its sole discretion, reserves all rights to discontinue this service generally or to any user at any time.
- d. The Company may disclose any records, electronic communications, information, materials, or other content of any kind (i) if the Company believes in good faith that the law or legal process requires it; (ii) if such disclosure is necessary or appropriate to operate the Web Sites/Applications; or (iii) to protect our rights or property or the rights or property of our users and business partners.

10. PUBLICITY, SUBMISSIONS AND MARKETING COMMUNICATIONS:

- a. Except where prohibited by law, accessing and engaging the Web Sites/Applications constitutes each User's consent to the Company's and its agent's use of Users' name, likeness, photograph, voice, opinions and/or hometown and state/province/territory for promotional purposes in any media, worldwide, without further payments, notice or consideration.
- b. A Submission to the Company or a post to any of its social media pages constitutes User's consent to give the Company a royalty-free, irrevocable, perpetual, non-exclusive license to use such submission or post on a worldwide basis, and to incorporate it into other works, in any form, media or technology not known or later developed, including for promotional or marketing purposes. If requested, User will sign any documentation that may be required for the Company or its designees to make use of the non-exclusive rights User is granting to use the submission or post.
- c. You consent to receive marketing communications from the Company in respect of its offerings by way of email, post, SMS and telephone notifications, any of which you may unsubscribe from at any time by contacting Customer Support.

11. LIVE CHAT SERVICES:

- a. We may provide you with a Live Chat service to talk to our Customer Support representatives, or to talk to other Users. This may include use of our Facebook wall. It is your responsibility to use these services only for their intended purposes. You are not permitted to use our Live Chat services for illegal purposes.
- b. Be careful what you post on any Live Chat service. We review and moderate chats and keep a log and record of statements. Your use of the Live Chat service should be for recreational and social purposes only.
- c. Spamming on Live Chat is prohibited. You are prohibited from intimidating, harassing or abusing other Users or the Company employees and representatives.
- d. You will not use any Live Chat service to engage in any form of harassment or offensive behavior, including but not limited to, threatening, derogatory,

abusive or defamatory statements, or racist, sexually explicit, pornographic, obscene, or offensive language.

- e. You will not use any Live Chat service to infringe the privacy rights, property rights, or any other rights of any person.
- f. You will not submit any kind of material or information on any Live Chat service that is fraudulent or otherwise unlawful or violates any law.
- g. You will not use any Live Chat service to distribute, promote or otherwise publish any material containing any solicitation for funds, advertising or solicitation for goods or services of other forums.
- h. You will not use any Live Chat service to distribute, promote or otherwise publish any kind of malicious code or do anything else that might cause harm to the Platform or to other User's systems in any way.
- i. We reserve the right to monitor anything and everything submitted by you to any Live Chat service to ensure that it conforms to content guidelines that are monitored by us and subject to change from time to time.
- j. If you breach any of the provisions relating to a Live Chat service, we may ban you from using that Live Chat service or all Live Chat services and/or suspend or close your User Account. If we close your User Account, we reserve the right to cancel or refuse to redeem any Prizes.
- k. We reserve the right to remove any Live Chat service from the Platform if abused.
- l. You agree to indemnify us against any damage arising out of your illegal, unlawful or inappropriate conduct or arising out of violation of the provisions of these Terms or any other rules on the Platform applying to the Live Chat service.
- m. You will not collude in any way through the Live Chat service. Users are encouraged to report any suspicious behavior to Customer Support.

12. PATENTS PENDING:

- a. The Company's novel methodologies, technological improvements, and overall business methods (collectively "Patentable Subject Matter") may be the subjects of pending patent application(s) in the United States and worldwide.

13. COPYRIGHTS:

- a. The Web Sites/Applications and the Content contained and referenced therein are subject to copyrights owned by the Company and is for your informational and entertainment purposes only. Any reproduction, retransmission or other use is strictly prohibited, except as otherwise provided herein or in writing by the Company. Requests for permission to reproduce any of the prohibited Content should be addressed by writing to the Company at the mailing address below.

14. TRADEMARKS:

- a. All trademarks, service marks, titles, domain names, logos, and company names (collectively "Trademarks") referred to on the Web Sites/Applications are trademarks, registered trademarks, service marks, domain names, logos,

company names of or are otherwise the property of the Company or its affiliates or licensors. In countries where any of the Company's trademarks, service marks, domain names, logos and company names are not registered, the Company claims other rights associated with unregistered trademarks, service marks, domain names, logos, and company names. Other product or company names referred to on the Web Sites/Applications may be trademarks of their respective owners.

- b. The Company does not grant to you any rights under any of the Trademarks, and you agree that you may not use any of the Trademarks without permission from the owner of such Other Trademarks. With respect to the Other Trademarks owned by the Company, you may contact us by sending a letter to us at the mailing address below to request written permission to use the trademarks for purposes other than stated herein or for all other questions relating to the Web Sites/Applications.

15. OTHER INTELLECTUAL PROPERTY RIGHTS:

- a. All right, title and interest in and to the Content, including without limitation the graphical display and arrangement of the Web Sites/Applications and the Content, and all intellectual property rights embodied therein, are the property of the Company or its licensors, suppliers or affiliates.
- b. Without limiting the foregoing, with respect to the databases ("Databases") used to store the Content, you agree and acknowledge that:
 - i. the Content, Databases and any other information contained therein shall remain valuable intellectual property owned by, or licensed to the Company, and that no proprietary rights are being transferred to you in such materials or in any of the Content contained therein;
 - ii. You shall not, directly or indirectly, use any of the Content, Databases and any other information contained therein for any purposes other than your personal, non-commercial use;
 - iii. You shall not, directly or indirectly, use the Content, Databases and any other information contained therein to compete directly or indirectly with the Company;
 - iv. You shall not, directly or indirectly, use the Content, Databases and any other information contained therein to establish independent data files or otherwise amass statistical information thereof or therefrom.
 - v. You shall not, directly or indirectly, use the Content, Databases and any other information contained therein in violation of any applicable laws or regulations,
 - vi. Misappropriation or misuse of the Content, Databases and any other information contained therein will cause serious irreparable damage to the Company and that in such event money damages may not constitute sufficient compensation to the Company; consequently; and

- vii. In the event of any misappropriation or misuse, the Company shall have the right to obtain injunctive relief in addition to any other legal or financial remedies to which the Company may be entitled.
- c. In addition, you acknowledge that the Content, Databases and any other information contained therein are protected by law, including, but not limited to, United States and international copyright law and trademark law, as well as other state, federal, and international laws and regulations, including contract law, and laws pertaining to privacy and publicity.

16. NOTICE AND PROCEDURE FOR MAKING CLAIMS OF COPYRIGHT INFRINGEMENT:

- a. The Company may, in appropriate circumstances and at its discretion, disable and/or terminate the accounts of users who infringe the intellectual property of others. If you believe that your copyright or the copyright of a person on whose behalf you are authorized to act has been infringed, please provide our Copyright Agent a written Notice containing the following information:
 - i. An electronic or physical signature of the person authorized to act on behalf of the owner of the copyright or other intellectual property interest;
 - ii. A description of the copyrighted work or other intellectual property that you claim has been infringed;
 - iii. A description of where the material that you claim is infringing is located on the Service (e.g., web page link);
 - iv. Your address, telephone number, and email address;
 - v. A statement by you that you have a good faith belief that the disputed use is not authorized by the copyright owner, its agent, or the law; and
 - vi. A statement by you, made under penalty of perjury, that the above information in your Notice is accurate and that you are the copyright or intellectual property owner or authorized to act on the copyright or intellectual property owner's behalf.
- vii. Our Copyright Agent can be reached by mail to our contact address provided below, with attention to "Legal" or by sending an email to: **support@firethronecasino.com**

17. NOTICE OF ENFORCEMENT:

- a. The Company vigorously enforces its intellectual property rights to the fullest extent of the law. Accordingly, the Company may prosecute any unauthorized use or reproduction of any of the Content, Databases and any other information contained therein that violate the protection afforded by the United States and international copyright law and trademark law, and/or other state, federal, and international laws and regulations, including laws pertaining to contracts, and privacy and publicity.

18. GAMES:

- a. All Games available to play on the Promotional Games platform, which uses Sweeps Coins to provides Sweeps Play, possess their own rules and odds of

winning. The individual rules and odds for each Sweeps Game will be available to Users in the pay tables once the Game has been launched. It is the User's responsibility to read the rules ahead of playing and familiarize themselves with all terms of play prior to playing each Game.

- b. The Company reserves the right to declare any one play, spin, or other form of participation in a Game void, either partially or in full, if there is an error, mistake, misprint, or technical error on the pay table, win table, minimum or maximum stakes, odds, or software.
- c. In the event of a difference or discrepancy between the result showing on a User's screen and the result showing on the Web Sites/Applications software server, the result showing on the Web Sites/Applications software server shall be the governing result.
- d. Sports Prediction Games - Should the Company offer Users the chance to play sports prediction games using one or multiple virtual currencies, then the following rules apply:
 - i. Customer cannot cancel picks once they are submitted.
 - ii. For over/under picks, game overtime is included in the final score (unless otherwise specified in the app or sport-specific rules).
 - iii. For half-time line picks, overtime is included as a part of the second half (unless otherwise specified in the app or sport-specific rules).
 - iv. All minimums, maximums, and payout odds are subject to change without prior written notice.
 - v. Regarding suspended games, protest games, or overturned decisions, we follow Las Vegas gaming rules for picking purposes. Otherwise, we does not recognize suspended games, protests and overturned decisions for prediction purposes.
 - vi. All sporting events must be played on the scheduled date, unless otherwise specified. If an event is postponed and/or rescheduled or there's a change of venue, the event will automatically constitute 'no action', which means all virtual funds for that event will be refunded (unless sport-specific rules state otherwise). All parlays will be recalculated excluding that selection of the parlay (e.g. a 3-team parlay becomes a 2-team parlay). Individual tennis matches have no action if the match is not fully completed due to withdrawal/incapacity or disqualification. *Note – This rule does not apply to Single Game Parlays (see General Rule #20).*
 - vii. All payouts are calculated on the odds in effect at the time of submitting the pick.
 - viii. In the case of an obvious error on the posted line, scheduled time, or maximum Risk amount, any picks will be deemed 'no action', and all virtual funds will be credited or refunded accordingly. 'Obvious error' will be at our direction, supported by differences in market odds at the time the pick was submitted.

- ix. In the event of a settlement error or in-game score or stat correction, all picks will be corrected to the proper outcome. These corrections may result in a change to customer virtual funds balances, up to 7 days after the completion of the event.
- x. Dates and start time of events shown are for guidance purposes only. Picks will be accepted up to the advertised start time. For any reason a pick is inadvertently accepted after an event or match has started, the selection(s) affected will be made void.
- xi. Game scores and times of in-play events are shown for display purposes only. We do not guarantee their accuracy and recommend checking with other sources instead of using them to inform decisions on placing picks. Picks will not be voided or refunded due to discrepancies or inconsistencies in the score display.
- xii. All futures picks are accepted as All In, Run or Not Run, Entered or Not Entered. Stakes are lost on a future pick if a selection does not take part. In the event of a tie where 3 or more competitors are offered in one prediction option, the payout will be divided by the number of players/competitors tied.
- xiii. Overtime, quarters or extra innings are counted in the final score when making predictions on totals, moneyline and point spread unless otherwise specified, and with the exception of soccer lines including a price for a draw.
- xiv. On half time picks, overtime is included as part of the second half.
- xv. All period and quarter picks placed are for that specific period or quarter only. All overtime picks placed will be for the full overtime, regardless of how many overtimes.
- xvi. Other sports: All other contests that involve a scheduled length of play time or time limit must be played to their conclusion or have five minutes or less of scheduled playing time remaining when the contest concludes to be considered official for sports prediction purposes.
- xvii. Straight pick is a single selection on a single event that carries a point spread, a total or a money line (or other market sides).
- xviii. Parlay pick is a single prediction that links together two or more selections and is dependent on all of those selections winning together. In the event that one of these selections is a PUSH or NO ACTION, the Parlay will be settled at reduced odds based on the outcomes of the other selections (e.g. a 3-selection parlay becomes a 2-selection parlay).
- xix. Single Game Parlay is combination of selections within the same event. In the event that one of these selections is a PUSH or NO ACTION, the entire Single Game Parlay will result in a PUSH, regardless of whether the other selections win or lose.

- e. Live Dealer Games - Should the Company offer Users the chance to play various casino games in a live dealer setting using one or multiple virtual currencies, then the following rules apply:
- i. These Live Dealer Games involve events via the Web Sites/Applications where Users will be Playing against the house with other Users at the same time. The Live Dealer Games include favorites such as Roulette, Baccarat, Blackjack, Dragon Tiger, Casino Hold'em, Andar Bahar, Limitless Blackjack, Teen Patti and more. The Company reserves the right to add or remove Live Dealer Games as it sees fit. Individual Live Dealer Game rules and pay-outs will be available to the Users in the individual Live Dealer Game pay tables while playing the individual Live Dealer Game. It is the User's responsibility to thoroughly review the rules of each Live Dealer Game.
 - ii. Please note that the Company cannot control certain actions of those Users, who may be for example undertaking fraudulent activities such as colluding with other third parties or using unfair external factors or influences.
 - iii. If you suspect a third party is colluding, cheating or undertaking a fraudulent activity, please let the Company know as soon as possible and provide as much information as possible such as Game Round ID, screenshots, video or any other identifying information such as action taken by the User, seat position or any other information related to the fraudulent claim.
 - iv. The Company will take reasonable steps to prevent such unacceptable behavior, however, the Company will not be liable for any loss or damage which you may incur as a result of such third party collusion, fraud, cheating, or otherwise illegal activity. Users may leave a Live Dealer Game table at any time at their own discretion. Should the User elect to leave the table after playing their hand and after the play time locks, the results of the round will still reflect in the User's Wallets.
 - v. Please note that in the case of Live Dealer games, you may not at any time be able to see or otherwise be provided with the most up-to-date information in relation to the Live Dealer Game, including for example (but without limitation), through delayed coverage, a slow internet connection or equipment, or other system flaws, faults, errors or service interruption. The Company shall not be liable for any delay in relaying up-to-date information related to the Live Dealer Game.
 - vi. Interactions with Live Dealer: Users will be able to interact and directly communicate with the dealer while playing a Live Dealer Game. It is the User's responsibility to act in an appropriate, friendly, and professional manner. Users may not belittle, attack, threaten, harass, insult or otherwise argue with the dealer or other Users. Any User found to have violated this term or be reported to the Company

by the Live Dealer Game operator may be subject to account suspension, termination or a permanent ban from the Company.

19. VIRTUAL CURRENCY:

- a. The Company may permit a Virtual Currency to be used for purchasing items through the sales services and playing Games (“Virtual Currency”) through the Web Sites/Applications. Two (2) types of Virtual Currency may be available to Users on the Web Sites/Applications: Company-branded Coins for use in purchasing items and Sweeps Coins (“SC”), which can only be used to play sweepstakes games or Sweeps Play on the Promotional Games platform offered by the Web Sites/Applications to promote the Company and the sales services.
- b. The Company-branded Coins are used to facilitate convenience in purchasing items available for sale through the Web Sites/Applications. Other than the foregoing, these coins have no real money value, other than being redeemable only by the user purchasing such coins for government-issued currency, and are only intended to for the convenience of Users. By purchasing these coins, you agree such acquisition is valid and legal in your jurisdiction.
- c. SC are only available when Users elect to play games in Sweeps Play on the Promotional Games platform. SC are not available for purchase. SC may be obtained in a number of ways such as a daily allowance provided upon login, as a bonus to purchasing coins to buy items through the sales services and/or upon purchasing an item through the sales services, or by submitting a Request Card, or other methods the Company may from time to time establish. See the Company’s Official Sweepstakes Rules for more information on how to collect, use, and redeem SC. NO PURCHASE IS NECESSARY TO OBTAIN SC.
- d. It is the User’s responsibility to ensure each single play, round or spin using an amount virtual currency through the Web Sites/Applications reflects the amount of virtual currency a User actually intends to play. Unless otherwise contemplated in these Terms, the Company will not be responsible for a User’s negligence in playing a greater amount of virtual currency than they intended. This applies to all Games, including Live Dealer Games where a User may split their hand or double their play amount, the User must have the proper Virtual Currency balance available in order to do so.

20. SWEEPS PLAY, BOOSTS AND PROMOTIONS:

- a. All Promotions, including the Sweeps Play, are subject to these Terms of Use, the Official Sweepstakes Rules, and additional terms that may be published at the time of a Promotion. In the event of a conflict between these Terms of Use and the Official Sweepstakes Rules, Promotion-Specific Terms, Special-Offer Specific terms, or Boost-Specific terms, the Official Sweepstakes Rules or Specific Terms will govern.
- b. To access the Promotional Games platform offering Sweeps Play, a User must click on the button next to their SC balance that says “Sweeps.” The

User will then be redirected to the Promotional Games platform part of the Web Sites/Applications.

- c. For more information regarding Sweeps Play, see the Official Sweepstakes Rules. The Company reserves the right, in its sole discretion, to withdraw or modify any such promotion (including their availability) without notice to you. If, in the reasonable opinion of the Company, we form the view that a User is abusing any promotion, to derive any advantage or gain for themselves or other User's, including by way of Fraudulent Conduct, we may, at our sole discretion, withhold, deny or cancel any advantage, bonus, Prize, or award of SC as we see fit.
- d. Should any prize or other item be delivered to a user, delivery shall be subject to the availability of such prize or item and the Company may determine the delivery method and the delivery address shall be the address used by the User to register the User Account. The Company is not responsible for any lost or damaged prize or item.
- e. Minimum Prize Redemption: A User must have a minimum of fifty (50) eligible Sweeps Coins ("SC"), equivalent to a prize redemption value of fifty U.S. dollars (\$50.00 USD), available for redemption before submitting a Prize Redemption request. Prize Redemption requests below \$50.00 USD will not be processed. All Prize Redemptions remain subject to the Official Sweepstakes Rules, applicable verification requirements, and these Terms of Use.
- f. For any Prize Redemption exceeding five thousand U.S. dollars (\$5,000 USD), the Company reserves the right, subject to applicable law, to process and pay the Prize Redemption in multiple payments or installments over an extended period of time. The timing, frequency, and amount of such payments may be determined by the Company in its reasonable discretion, taking into consideration payment processing limitations, verification requirements, fraud prevention, compliance requirements, and other operational considerations. The User will be notified of the applicable payment schedule. All Prize Redemptions remain subject to the Official Sweepstakes Rules, applicable verification requirements, and these Terms of Use.

21. PAYMENT ADMINISTRATION AGENTS:

- a. The Company in its sole discretion may appoint one or more Payment Administration Agent to accept payments, make payments, and facilitate the payment process from or to Users on behalf of the Web Sites/Applications.
- b. Any Payment Administration Agent appointed by the Company will possess the same rights, power and privileges as the Company under these Terms of Use. Such appointed Payment Administration Agent will be entitled to exercise and enforce their rights, powers and privileges as the Company's agent or in the Payment Administration Agent's own name.
- c. Under no circumstances will the Company be liable or responsible to any User for any loss, damage or other liability resulting or arising from the

Payment Administration Agent's negligence and/or acts which exceed the powers and authorities granted to it by the Company.

22. VERIFICATION CHECKS:

- a. You acknowledge and agree that the Company shall be entitled to engage in any identification, credit or other verification checks as reasonably required or as required by applicable laws and regulations or by any regulatory authorities.
- b. All requests for prize redemption will remain pending until all necessary verification checks have been completed to the sole satisfaction of the Company.
- c. The Company may from time to time request certain information from you in order to properly complete a verification check, including but not limited to situations where cumulative or single prize redemption exceeds a cash value of \$100 USD. This information might include, but is not limited to:
 - i. Photo Identification such as a Drivers License or State ID;
 - ii. Proof of address: and/or
 - iii. Proof of source of income such as a pay slip or bank statement.
- d. In the event you fail to provide any documentation requested by the Company to help perform a verification check within thirty (30) days of the request, the Company is under no obligation to continue the verification process and may, in its sole discretion, close, restrict or suspend your User Account.
- e. The Company may also use third-party service providers to assist in the identification and other verification checks using the information provided by Users.

23. CLOSURE OR SUSPENSION OF USER ACCOUNT:

Without limiting clause 8(e), we reserve the right, at our sole discretion, to suspend or close your User Account (notwithstanding any other provision contained in these Terms and Conditions) where we have reason to believe that you have engaged or are likely to engage in any of the following activities

- a. you breached, or assisted another party to breach, any provision of these Terms of Use or the Official Sweepstakes Rules, or we have a reasonable ground to suspect such breach.
- b. you have more than one User Account, including any Inactive Account, on any Platform.
- c. the name registered on your User Account does not match the name on (i) your payment instrument used to make purchases or (ii) the User Account to which you choose to redeem Prizes, or do not legally and beneficially own the payment instrument or User Account associated with your Prize Redemption.
- d. your communication with us consists of harassment or offensive behavior, including (but not limited to) threatening, derogatory, abusive or defamatory statements, or racist, sexually explicit, pornographic, obscene or offensive language.
- e. your User Account is deemed to be a Dormant Account under section 8(g).

- f. you become bankrupt or insolvent.
- g. you provide inaccurate, false, or misleading information.
- h. your identity or source of wealth or source of funds (if requested) cannot be verified.
- i. you attempt to use your User Account through a VPN, proxy or similar service that masks or manipulates the identification of your real location, or by otherwise providing false or misleading information regarding your citizenship, location or place of residence, or by playing Games using the Platform through a third party or on behalf of a third party.
- j. you are not over 18 years of age or such higher minimum legal age of majority as stipulated in the jurisdiction of your residence.
- k. you are located in an Excluded Territory or a jurisdiction where Participation is illegal.
- l. you have allowed or permitted (whether intentionally or unintentionally) someone else to Participate using your User Account.
- m. you have played in tandem with other User(s) as part of a club, group, etc., or played the Games in a coordinated manner with other User(s) involving the same (or materially the same) selections.
- n. Where the Company and/or the Web Sites/Applications have received a “charge back”, claim or dispute and/or a "return" notification via your payment instrument.
- o. you have failed our due diligence procedures, or are found to be colluding, cheating, money laundering or undertaking any kind of fraudulent activity.
- p. It is determined by the Company that you have employed or made use of a system (including machines, computers, software or other automated systems such as bots) which give you an unfair advantage or automates your AMOE Sweepstakes Entries.
- q. If the Company suspends or closes your User Account for any of the reasons referred to herein, you will be liable for any and all claims, losses, liabilities, damages, costs and expenses incurred or suffered by the Company (together “Claims”) arising therefrom and you will indemnify and hold the Company harmless on demand for such Claim.
- r. If we have reasonable grounds to believe that you have participated in any of the activities set out in this section then we reserve the right to withhold all or part of the balance or recover from your User Account any Prizes, the SC that are attributable to any of the activities contemplated in this section. In such circumstances, your details may be passed on to any applicable regulatory authority, regulatory body or any other relevant external third parties.
- s. The rights set out herein are without prejudice to any other rights that we may have against you under these Terms of Use or otherwise. Any breach or suspected breach of the above-mentioned rules will result in the forfeiture of all prizes won.

24. DISCLAIMERS:

- a. THE WEB SITES/APPLICATIONS AND THE CONTENT MAY INCLUDE TECHNICAL INACCURACIES AND/OR TYPOGRAPHICAL ERRORS. THE COMPANY MAY MAKE CHANGES OR IMPROVEMENTS AT ANY TIME WITHOUT NOTICE. THE WEB SITES/APPLICATIONS AND THE CONTENT ARE PROVIDED “AS IS” / “AS AVAILABLE” AND WITHOUT WARRANTIES OR CONDITIONS OF ANY KIND EITHER EXPRESSED OR IMPLIED. THE COMPANY DISCLAIMS, TO THE FULLEST EXTENT PERMITTED UNDER APPLICABLE LAW, ALL WARRANTIES AND CONDITIONS EXPRESSED OR IMPLIED, INCLUDING WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE AND NON-INFRINGEMENT, AND ANY WARRANTIES CONCERNING THE AVAILABILITY, ACCURACY, RELIABILITY, COMPLETENESS, CURRENCY, QUALITY, PERFORMANCE OR SUITABILITY OF THIS SITE, THE CONTENT, OR ANY PRODUCTS, SERVICES OR RESULTS OBTAINED ON OR THROUGH THE WEB SITES/APPLICATIONS.
- b. THE COMPANY DOES NOT REPRESENT OR WARRANT THE AVAILABILITY OF THE SITE, THAT THE WEB SITES/APPLICATIONS AND YOUR USE OF THE WEB SITES/APPLICATIONS WILL BE UNINTERRUPTED OR ERROR-FREE, THAT DEFECTS WILL BE CORRECTED, OR THAT THE WEB SITES/APPLICATIONS OR THE SERVER THAT MAKES IT AVAILABLE ARE FREE OF VIRUSES OR OTHER HARMFUL COMPONENTS. THE COMPANY DOES NOT WARRANT OR MAKE ANY REPRESENTATIONS REGARDING THE USE OF OR THE RESULT OF THE USE OF THE WEB SITES/APPLICATIONS AND/OR THE CONTENT IN TERMS OF THEIR CORRECTNESS, ACCURACY, TIMELINESS, RELIABILITY, APPLICABILITY OR OTHERWISE. YOU (AND NOT THE COMPANY) ASSUME THE ENTIRE COST OF ALL NECESSARY SERVICING, REPAIR OR CORRECTION. THE ABOVE EXCLUSION MAY NOT APPLY TO YOU, TO THE EXTENT THAT APPLICABLE LAW MAY NOT ALLOW THE EXCLUSION OF IMPLIED WARRANTIES. IN ADDITION TO THE FOREGOING, YOU AGREE THAT YOUR USE OF THE WEB SITES/APPLICATIONS AND THE CONTENT IS AT YOUR OWN SOLE RISK

25. LIMITATIONS ON LIABILITY:

- a. THE COMPANY WILL NOT BE LIABLE FOR ANY DAMAGES OR INJURY, INCLUDING WITHOUT LIMITATION, DAMAGES FOR LOSS OF PROFITS, GOODWILL, USE, DATA OR OTHER INTANGIBLE LOSSES), CAUSED BY YOUR USE OF THE WEB SITES/APPLICATIONS AND THE CONTENT, INCLUDING BUT NOT LIMITED TO, ANY FAILURE OF PERFORMANCE, ERROR, OMISSION, INTERRUPTION, DEFECT, DELAY IN OPERATION OF TRANSMISSION, COMPUTER VIRUS, OR LINE FAILURE. THE COMPANY WILL NOT BE LIABLE FOR ANY DAMAGES OR INJURY, INCLUDING BUT NOT LIMITED TO, INDIRECT, INCIDENTAL, SPECIAL, PUNITIVE, EXEMPLARY OR CONSEQUENTIAL DAMAGES (INCLUDING, BUT NOT LIMITED TO, LOST PROFITS AND DAMAGES THAT RESULT FROM INCONVENIENCE, DELAY, OR LOSS OF USE) THAT RESULT FROM THE USE OF, THE INABILITY TO USE, OR RELIANCE UPON, THE WEB SITES/APPLICATIONS AND THE CONTENT OR ANY PRODUCTS OR

SERVICES OBTAINED ON OR THROUGH THE WEB SITES/APPLICATIONS, EVEN IF THERE IS NEGLIGENCE BY THE COMPANY OR BY ITS AUTHORIZED REPRESENTATIVE, OR AN AUTHORIZED REPRESENTATIVE HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES, OR ANY OF THE ABOVE. THE COMPANY'S TOTAL LIABILITY TO YOU FOR LOSSES, DAMAGES AND CAUSES OF ACTION WILL NOT BE GREATER THAN THE AMOUNT YOU PAID TO THE WEB SITES/APPLICATIONS, IF ANY, TO ACCESS THE WEB SITES/APPLICATIONS.

- b. THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU TO THE EXTENT THAT APPLICABLE LAW MAY NOT ALLOW THE LIMITATION OR EXCLUSION OF LIABILITY FOR SUCH DAMAGES. THE ABOVE LIMITATIONS DO NOT RELEASE LIABILITY FOR INTENTIONAL MISCONDUCT, RECKLESSNESS, GROSS NEGLIGENCE, OR FRAUD.

26. INDEMNITY:

- a. YOU AGREE TO INDEMNIFY, DEFEND AND HOLD HARMLESS THE COMPANY, THE COMPANY'S OFFICERS, DIRECTORS, EMPLOYEES, AGENTS, CONTENT PROVIDERS, CUSTOMERS AND SUPPLIERS FROM AND AGAINST ANY AND ALL CLAIMS, PROCEEDINGS, DAMAGES, INJURIES, LIABILITIES, LOSSES, COSTS AND EXPENSES (INCLUDING REASONABLE ATTORNEYS' FEES AND LITIGATION EXPENSES), RELATING TO OR ARISING FROM:
 - i. YOUR USE OF THE WEB SITES/APPLICATIONS AND ANY OF THE CONTENT, OR ANY PRODUCTS OR SERVICES OBTAINED ON OR THROUGH THE COMPANY;
 - ii. ANY ARRANGEMENTS YOU MAKE BASED ON THE CONTENT OBTAINED ON OR THROUGH THE WEB SITES/APPLICATIONS;
 - iii. ANY BREACH BY YOU OF THE TERMS CONTAINED HEREIN;
 - iv. ANY ACTIVITY RELATED TO YOUR USER ACCOUNT (INCLUDING INFRINGEMENT OF THIRD PARTIES' WORLDWIDE INTELLECTUAL PROPERTY RIGHTS OR NEGLIGENCE OR WRONGFUL CONDUCT) BY YOU OR ANY OTHER PERSON ACCESSING THE WEB SITES/APPLICATIONS USING YOUR USER ACCOUNT;
 - v. ANY CIRCUMVENTION OR ATTEMPTED CIRCUMVENTION OF THESE TERMS OR ANY OTHER POLICY OF THE COMPANY; OR
 - vi. ANY FRAUD COMMITTED WITH REGARD TO THE WEB SITES/APPLICATIONS.
- b. The Company reserves the right, at your expense, to assume institute civil or criminal claims against you, report you to the relevant authorities, and to assume the exclusive defense and control of any matter for which you are required to indemnify the Company, and you agree to cooperate with the Company's defense of these claims. The Company will use reasonable efforts to notify you of any such claim, action, or proceeding upon becoming aware of it. You agree that the provisions in this section will survive any termination of your User Account or the Web Sites/Applications.

27. RELEASE FOR FORCE MAJEURE:

- a. You absolve and release the Company and our affiliates from any claim of harm resulting from any cause(s) over which we or they do not have direct control, including, but not limited to, failure of electronic or mechanical equipment or communication lines, telephone or other interconnect problems, computer viruses or other damaging code or data, unauthorized access, theft, operator errors, severe weather, earthquakes, natural disasters, strikes or other labor problems, pandemics, wars, or governmental restrictions.

28. TERM AND TERMINATION:

- a. The Company reserves the right, at any time and for any reason, without notice to you, (i) to deny you access to the Web Sites/Applications and any of the Content; or (ii) to change, remove or discontinue any of the Content or services available on or through the Web Sites/Applications.
- b. You may terminate this agreement at any time by providing prior notice to the Company and by destroying: (a) all of the Content obtained from the Web Sites/Applications, including, without limitation, permanently deleting all of the Content from any computer and/or media; (b) all related documentation and all copies and installations, if any. In addition, upon the Company's request, you agree to certify in writing that all of the Content has been destroyed; and (c) permanently ceasing all use of the Web Sites/Applications. The warranty disclaimers, limitations and exclusions of liability, reservation and grant of property rights and other terms and conditions contained herein which by their nature are intended to survive will survive the termination or expiration of any license provided to you by the Company.

29. NOTICES:

- a. Any legal notice, other document or communication required or permitted hereunder to the Company will be deemed to have been duly given only if in writing and delivered by certified U.S. mail, return receipt requested, postage prepaid, to the Company at the address below.
- b. Notices to the Company shall be deemed delivered when actually received by the Company or its authorized representatives.
- c. Any notice or other document or communication required or permitted hereunder to you will be sent to the e-mail address that you provide to the Company when you register a user account. Such notice will be deemed received by you the next business day after the email is sent. It is your responsibility to maintain an accurate, up-to-date e-mail address.
- d. Should you elect to send or receive e-mail communications of any kind to or from the Company, you represent and warrant to the Company that your e-mail service has appropriate and adequate security systems necessary to prevent unauthorized access to outbound or inbound e-mail transmissions.
- e. Any notices users provide to the Company that do not comply with this section shall have no legal effect.

30. COMPLIANCE WITH LAWS/CHOICE OF LAW:

- a. Except as otherwise described, the Company is operated from within the United States of America and makes no representation that the Content are appropriate or available for use in other locations. If you use the Web Sites/Applications from other locations, you are responsible for compliance with applicable local laws including, without limitation, all export laws. Some of the Content may be subject to export controls imposed by the United States and may not be downloaded or otherwise exported or reexported: (a) into (or to a national or resident of) any country to which the U.S. has placed an embargo, including without limitation, Cuba, Iran, Iraq, Libya, North Korea, Syria, Russia or Yugoslavia; (b) to anyone in the US Treasury Department's Specially Designated national list, or (c) to anyone on the US Commerce Department's Table of Denial Orders. If you download or use the Content you represent and warrant that you are not located in, or under the control of, or a national or resident of any such country or on any such list.
- b. Access, browsing and use of the Web Sites/Applications, the Content and the terms and conditions of the User Agreement are governed by U.S. federal law and/or the laws of **Delaware**, excluding any conflict of laws provisions that would refer to and apply the substantive laws of another jurisdiction.
- c. Subject to the Dispute Resolution by Binding Arbitration Agreement Provision Below, these Terms of Use and the rights of the parties hereunder shall be governed and construed with the laws of **Delaware**, exclusive of conflict or choice of law rules. For the avoidance of doubt, the law of **Delaware** only governs the interpretation and enforcement of the Terms of Use. It does not displace any statutory claims or remedies that may exist under any state law.

31. DISPUTE RESOLUTION BY BINDING ARBITRATION AGREEMENT:

- a. PLEASE READ THIS PROVISION CAREFULLY, BECAUSE IT REQUIRES YOU AND THE COMPANY TO ARBITRATE ALL PAST, PRESENT, AND FUTURE DISPUTES WITH THE COMPANY AND LIMITS THE MANNER IN WHICH YOU CAN SEEK RELIEF, SUBJECT TO THE TERMS AND OPT-OUT OPTION SET FORTH BELOW. THE OPTION TO OPT-OUT IS TIME-LIMITED AS YOU MUST OPT-OUT WITHIN **30 DAYS** AND DESERVES YOUR IMMEDIATE ATTENTION. ARBITRATION PRECLUDES YOU FROM SUING IN COURT OR FROM HAVING A JURY TRIAL.
- b. THESE PROVISIONS GENERALLY PRECLUDE YOU FROM BRINGING ANY CLASS, COLLECTIVE, OR REPRESENTATIVE ACTION AGAINST THE COMPANY. THEY ALSO PRECLUDE YOU FROM PARTICIPATING IN OR RECOVERING RELIEF UNDER ANY PAST, PENDING, OR FUTURE CLASS, COLLECTIVE, OR REPRESENTATIVE ACTION AGAINST THE COMPANY BY SOMEONE ELSE.
- c. Scope of Arbitration Provision: Unless you opt out, you and the Company agree that any claim, controversy or dispute between you and the Company (the "parties") arising out of or relating to your access to or use of any the Web Sites/Applications or to the Content will be resolved exclusively through final and binding arbitration, rather than in court or before a jury, regardless

of whether such claim, controversy or dispute arose prior to, on, or subsequent to the date of your acceptance of these Terms of Use. This agreement to arbitrate ("Arbitration Agreement") is intended to be broadly interpreted and, except as provided in the preceding sentence, includes any dispute, claim, or controversy between you and the Company arising out of or relating to any aspect of your relationship with the Company and/or the Web Sites/Applications or any conduct or failure to act on the part of the Company (including claims based on breach of contract, tort (for example, a negligence claim), violation of law or any claims based on any other theory) or any aspect of your access to or use of the Content.

- d. Limitation on Period in which Claims May be Brought: YOU AND THE COMPANY AGREE THAT ANY CLAIMS, REGARDLESS OF FORM, ARISING OUT OF OR RELATING TO YOUR ACCESS TO OR USE OF ANY THE WEB SITES/APPLICATIONS OR TO THE CONTENT SHALL BE MADE BY FILING FOR ARBITRATION WITHIN ONE (1) YEAR FOLLOWING THE OCCURRENCE FIRST GIVING RISE TO THE CLAIM(S). If the provision in the previous sentence is held to be unenforceable, then any claim(s) against the Company must be made by filing for arbitration within the limitations period designated by the state or federal law underlying the claim(s). If any claim is not brought within the applicable period discussed above, it is permanently barred, and the parties cannot bring that claim in any manner or in any forum.
- e. Costs of Arbitration: If the value of your claim does not exceed \$10,000, the Company will pay for the reasonable filing, administrative and arbitrator fees associated with the arbitration in the event such fees exceed \$200, unless the arbitrator finds that either the substance of your claim or the relief sought was frivolous or brought for an improper purpose. In addition, if you are able to demonstrate that the costs of arbitration will be prohibitive as compared to the costs of litigation, the Company will pay as much of your filing and hearing fees in connection with the arbitration as the arbitrator deems necessary to prevent the arbitration from being cost-prohibitive. You will still be responsible for paying your own attorneys' fees.
- f. Arbitration Procedure: The provisions of this Section shall constitute your and the Company's written agreement to arbitrate Disputes under the Arbitration Laws of the **Delaware**. You and the Company agree that the American Arbitration Association ("AAA") will administer the arbitration under its Commercial Arbitration Rules and the Supplementary Procedures for Consumer Related Disputes in effect at the time arbitration is sought. Those rules are available at www.adr.org or by calling the American Arbitration Association at 1-800-778-7879. The parties acknowledge that these Terms of Use evidence a transaction involving interstate commerce. Notwithstanding any provision of the AAA Rules, any dispute over the formation, enforceability, validity or severability of any provision of this Section ("DISPUTE RESOLUTION BY BINDING ARBITRATION AGREEMENT") shall be resolved by a court and not be a subject of the arbitration.

- g. The arbitrator shall have no authority to amend or modify the terms of this Arbitration Agreement or to award punitive or exemplary damages, except as expressly authorized by law. The arbitration award may be enforced by judgment in any court of competent jurisdiction. Before, during, or after arbitration each party shall have the right, without awaiting the outcome of the arbitration, to seek interim injunctive relief from an appropriate court including but not limited to temporary restraining orders or preliminary injunctions. Seeking any such remedies shall not be deemed a waiver of either party's right to compel arbitration.
- h. The arbitrator, and not any federal, state, or local court or agency, shall have exclusive authority to resolve all disputes arising out of or relating to the interpretation, applicability, enforceability, or formation of these Terms, including, but not limited to any claim that all or any part of these Terms are void or voidable, or whether a claim is subject to arbitration. The arbitrator may award on an individual basis any relief that would be available pursuant to applicable law and will not have the power to award relief to, against or for the benefit of any person who is not a party to the proceeding. The arbitrator will make any award in writing but need not provide a statement of reasons unless requested by a party. The arbitrator's decision shall be final and binding and may be entered as a judgment in any court of competent jurisdiction.
- i. Prior to initiating arbitration, you must first send a written notice by certified mail to the Company at the contact address provided below. The arbitration notice must include the following at a minimum: (a) personal and/or account information sufficient enough to identify your user account, (b) a detailed description of your claim or dispute with the Company, and (c) the specific damages or other remedy or remedies that you are seeking. If your claim or dispute is not resolved with the Company within thirty days of the Company's receipt of your arbitration notice that conforms with these requirements, then you may commence arbitration according to the requirements in these Terms.
- j. **Procedure to Opt Out of Arbitration Provision:** WHETHER TO AGREE TO ARBITRATION IS AN IMPORTANT DECISION. IT IS YOUR DECISION TO MAKE AND YOU SHOULD NOT RELY SOLELY ON THE INFORMATION PROVIDED IN THESE TERMS OF USE, AS IT IS NOT INTENDED TO CONTAIN A COMPLETE EXPLANATION OF THE CONSEQUENCES OF ARBITRATION. YOU SHOULD TAKE REASONABLE STEPS TO CONDUCT FURTHER RESEARCH AND TO CONSULT WITH OTHERS (AT YOUR COST) REGARDING THE CONSEQUENCES OF YOUR DECISION.
- k. If you do not agree to be subject to this arbitration agreement, you must opt out of this arbitration agreement within 30 days of entering this agreement, in the following specified manner: Send written notice via U.S. Mail, or by any nationally recognized delivery service (e.g., UPS, Federal Express, etc.) to Attn: Legal Department, to the mailing address provided below in the

Contact section. You must send such Notice within thirty (30) days of your acceptance of these Terms of Use. You must include in it your name, address, and a clear statement that you do not wish to resolve disputes with the Company through arbitration. If you do not follow this procedure by your thirty (30) day deadline to do so, then you and the Company shall both be bound by the terms of this section entitled Dispute Resolution by Binding Arbitration Agreement.

- l. Confidentiality: You and the Company shall maintain the confidential nature of the arbitration proceedings and the arbitration award, including the arbitration hearing, except as may be necessary to prepare for or conduct the arbitration hearing on the merits, or except as may be necessary in connection with a court application for a preliminary remedy, a judicial challenge to an award or its enforcement, or unless otherwise required by law or judicial decision.
- m. If any portion of this section is determined by a court to be inapplicable or invalid, then the remainder shall still be given full force and effect.

32. WAIVER:

- a. No delay or omission by the Company to exercise any right occurring upon any noncompliance on your part with respect to any of the terms and conditions contained herein will impair any such right or power or be construed to be a waiver thereof. Any waiver by the Company of any of the covenants, conditions or agreements to be performed by you will not be construed to be a waiver of any succeeding breach thereof or of any covenant, condition or agreement herein contained.

33. SEVERABILITY:

- a. If any of the terms and conditions contained herein are adjudged invalid or unenforceable by a court of competent jurisdiction, the remaining portions will remain valid, enforceable, and in effect.

34. INDEPENDENT CONTRACTOR:

- a. The Company is an independent contractor; nothing in this Agreement shall be construed to create a partnership, joint venture, or agency relationship between you and the Company.

35. TAXES:

- a. The Company does not provide advice regarding legal and/or tax matters. Please contact your local legal and/or tax expert for information on how your play at the Web Sites/Applications may have such consequences. You are solely responsible for any taxes which apply to your use of the Web Sites/Applications.

36. CONTINUED USE DEEMED ACCEPTANCE:

- a. The Company reserves the right, at its sole discretion, to change, alter, amend, add to, or otherwise modify its policies, including these Terms of Use, Sweepstakes Rules, Privacy Policy, and Legal Notices from time to time. Any amendments will be published on the Web Sites/Applications and such changes will be binding and effective immediately. After any such

modification becomes effective, the Company will deem your continued use of the Web Sites/Applications or any of the Content to constitute your acceptance of and agreement to such modification. You agree it is your duty to read these Terms of Use and Legal Notices prior to using, accessing or browsing the Web Sites/Applications. Whenever we amend these Terms and Conditions in a way that would limit your current rights or which may be to your detriment, we will notify you upon your next visit to the Platform and you will be required to re-confirm your acceptance prior to playing any Games. If you do not agree to the amended Terms of Use, or other legal doc referenced above, you must stop using the Platform.

37. MAILING ADDRESS AND CONTACT INFORMATION:

- a. The Company may be reached by mail at:

Greenmint LLC

1013 Centre Road, Suite 403S

Wilmington, DE 19805

- b. And/Or Customer Support at:

support@firethronecasino.com

38. CALIFORNIA NOTICE:

- a. Under California Civil Code Section 1789.3, California consumers are entitled to the following specific consumer rights notice: The Complaint Assistance Unit of the Division of Consumer Services of the California Department of Consumer Affairs may be contacted in writing at 1625 N. Market Blvd., Suite N-112, Sacramento, California 95834, or by telephone at 1 (800) 952-5210.

39. ENTIRE AGREEMENT:

- a. This constitutes the entire agreement between you and the Company with respect to your use of the Web Sites/Applications and the Content, and supersedes any and all prior understandings or agreements between you and the Company, whether written or oral. You acknowledge that, in providing you access to and use of the Web Sites/Applications and the Content, the Company has relied on your acceptance of this agreement.

Refund Policy

Effective Date: July 22, 2026

Greenmint LLC ("Greenmint," "we," "our," or "us") is committed to providing a fair and transparent experience for our players. Please read this Refund Policy carefully before making any purchases on our Platform.

1. General Policy

All purchases of **Gold Coins** are final and non-refundable. Gold Coins are virtual entertainment credits that are delivered immediately upon purchase and are intended solely for use on the Platform. Gold Coins have no cash value and cannot be redeemed for cash or transferred to another user.

Because virtual goods are delivered instantly, we do not offer refunds, exchanges, or credits except as required by applicable law or as expressly provided in this Refund Policy.

2. Promotional Sweeps Coins

Sweeps Coins are promotional sweepstakes entries that may be awarded in connection with eligible Gold Coin purchases or through other promotional methods. Sweeps Coins are provided free of charge as part of a promotional program and are not purchased separately.

If a purchase is refunded or reversed, any Sweeps Coins, promotional bonuses, or other promotional items associated with that purchase may be removed from your account.

3. Billing Errors and Unauthorized Transactions

If you believe you have been charged in error or that an unauthorized transaction has occurred, you must contact Customer Support within **30 days** of the transaction.

When contacting us, please provide:

- Your account email address;
- Transaction date;
- Transaction amount;
- Payment method used; and
- A description of the issue.

We will investigate the matter and may request additional information to verify your claim.

4. Approved Refunds

If Greenmint LLC determines, in its sole discretion, that a refund is appropriate, or if a refund is required by applicable law, we may:

- Refund the original payment method used for the purchase;
- Remove any Gold Coins associated with the refunded purchase;
- Remove any associated Sweeps Coins, bonuses, promotional credits, or rewards; and
- Suspend or close the account if fraudulent activity or abuse is detected.

5. Chargebacks

Initiating a chargeback or payment dispute without first contacting Customer Support may result in:

- Suspension or termination of your account;
- Removal of Gold Coins, Sweeps Coins, and promotional rewards; and
- Restriction from making future purchases on the Platform.

We encourage users to contact Customer Support first so we can resolve any billing concerns promptly.

6. Fraud Prevention

Greenmint LLC reserves the right to deny refunds where we reasonably believe that:

- The purchase was obtained through fraud or unauthorized means;
- The Platform or promotional offers have been abused;
- Multiple accounts were used to obtain promotional benefits;
- The request is made in bad faith; or
- The account has violated our Terms of Use.

7. Compliance with Applicable Law

Nothing in this Refund Policy limits any rights that cannot be waived under applicable law. Where a refund is required by law, Greenmint LLC will comply with all applicable legal requirements.

8. Contact Us

If you have any questions regarding this Refund Policy or wish to request a refund review, please contact Customer Support through the contact information provided on the Platform.